

The features and benefits of electronic funds transfer

Make paper checks and remittance advices a thing of the past with electronic funds transfer (EFT). As a health care provider, you have the opportunity to receive direct deposit of claim payments from the NYC Employees PPO (NYCE PPO) plan.

Benefits include:

- Fast and secure direct deposit of your claim payments
- Reduced paperwork – view your remittance advice online
- Easy reconciliation of direct deposits with corresponding electronic remittance advice
- Reduced bank and lockbox fees and fewer lost or stolen checks
- No need to change the way you submit claims or post payments
- Easy online access to view, search, print and download information
- Free access for health care professionals



How to enroll

NYCE PPO uses Optum Financial Services or Zelis for electronic payments. Visit or call Optum Financial or Zelis to enroll.

Optum Financial Services

myservices.optumhealthpaymentservices.com/registrationSignIn.do

Or call **877-620-6194**

Zelis

zelis.com/providers/provider-payments-2/

Or call **855-496-1571**

Important note

EFT enrollment does not guarantee that all payments coming from NYCE PPO will be sent using this electronic option.