

Dear NYCE PPO plan member,

As a New York City Employees PPO (NYCE PPO) plan member, you now have access to the UnitedHealthcare Choice Plus network outside the 13 downstate New York counties. When you receive health care services outside the downstate New York area, we encourage you to give this to your provider.

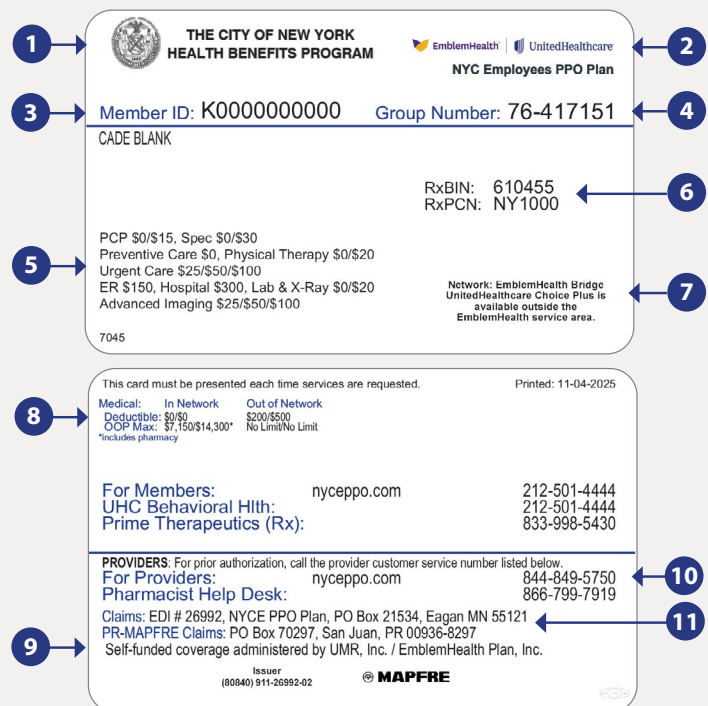
For your NYCE PPO plan provider

Effective **Jan. 1, 2026**, the UnitedHealthcare Choice Plus network is available to all New York City Employees PPO (NYCE PPO) plan members living outside the downstate counties.

The NYCE PPO plan member ID card

Use these key ID card details to help you quickly identify NYCE PPO plan members.

1. Plan sponsor
2. Medical networks
3. Member ID
4. Group number
5. Copays
6. Pharmacy
7. Network service areas
8. Plan details
9. Claims administration, provided by UMR, a UnitedHealthcare company
10. Provider services
11. Claim submission



Member eligibility

The NYCE PPO plan has its own secure provider portal that **must** be used for all member eligibility and benefit information. Go to nyceppo.com/provider. Sign in using your One Healthcare ID or you can create an account by following the prompts. For assistance, call Provider Services at **844-849-5750** (also listed on the back of the member's ID card).

Reimbursement

Covered services for NYCE PPO members outside the 13 downstate New York counties will be paid according to your UnitedHealthcare contract.

The plan's new payer ID is **26992**. If you use a clearinghouse to submit electronic claims, you must notify them of the new payer ID so that claims for this plan will be processed accordingly. The Optum iEDI clearinghouse has already been configured with the

new payer ID. For more information, see the [City of New York Employees \(NYCE\) PPO Plan - Frequently asked questions](#).

Claims submission

Submit **medical claims** using payer ID 26992 or mail to:
NYCE PPO Plan
P.O. Box 21534
Eagan, MN 55121

Submit **appeals** using payer ID 26992 or mail to:
NYCE Post-Service Appeals
P.O. Box 211381
Eagan, MN 55121

Post this document at the front desk in your office to help staff serve these members.